



MB Models
Oulton Hall Grounds
Rothwell Lane
Oulton
Leeds, LS26 8HN
United Kingdom

MB Models Repairs/Returns Form

To ensure speedy return/repair of your faulty item please fill in this returns form and include it with your faulty item or items you wish to return for a refund. Our return address can be seen above.

Name -	<input type="text"/>
Address Line 1 -	<input type="text"/>
Address Line 2 -	<input type="text"/>
Town -	<input type="text"/>
County -	<input type="text"/>
Postcode -	<input type="text"/>
Country -	<input type="text"/>
Telephone -	<input type="text"/>
Email -	<input type="text"/>

Product -	<input type="text"/>
Part Number -	<input type="text"/>
Date of Purchase -	<input type="text"/>
Order Number -	<input type="text"/>

Full description of fault or reason for return -

Please ensure when you return the item to us that it is actually faulty, we receive a high proportion of items back that function correctly. A small handling charge of £15 will be levied if we find the item to function correctly.

Items returned for refund must be brand new in the original unopened packaging, any items not in this condition will not be accepted.

Special order items will be subject to a 25% restocking fee.

All items are looked at in the order in which they are received, we endeavour to turn around your repair or refund as quickly as possible but please allow 7-10 days before you contact us about the repair or refund.

Please check the following are included when returning this document;

Completed Repairs returns form-	<input type="checkbox"/>
Original Receipt-	<input type="checkbox"/>
Warranty Card-	<input type="checkbox"/>
(If included with original product)	
Faulty or returned item-	<input type="checkbox"/>

PRINT